

Designation: DGM-NOC Monitoring

A) Desired Candidate Profile:

- Should have minimum experience of 10 years in managing organization's network security policies and NOC operations for large scale Telecom/IT Projects.
- Should have:
 - ⇒ In-depth knowledge of network security management frameworks such as ISO/IEC 27001.
 - ⇒ Ability to coordinate with various stakeholders including Leadership team for resolution of day to day issues and completion of activities.
 - ⇒ Basic understanding of Telecom services and active & passive components of Telecom networks.

B) Educational Qualification:

- **B.E./B.Tech** (in Electronics & Communications/Electronics & Telecommunications/Computer/ Information Technology) **with first class** from reputed institute/university **OR MCA with first class** from reputed institute/university
(Only Candidates having Full Time Degree will be permitted)
M.E./M. Tech /MBA / PGDM/PGDBA is desirable
- **Professional Certification** i.e CCNP/ CGEIT with a valid ID verifiable (NOTE: The Certificate should not have expired before 31st December 2018)
- **OR** On deputation from Central / Any State PSU across the country.

C) Key Roles and Responsibilities:

- Handling operations and maintenance of large and complex Network comprising of mix of technologies (ICT & Telecom) and products in network operations centre like GPON, DWDM, Router, Switches, Server, storage, NMS/EMS, etc.
- Should have a good knowledge of all the O&M processes used in IT & Telecom Industry
- Should have strong knowledge of NOC design and NOC modules.
- Ensure implementations of ITIL practices including Fault Management, Configurations Management, Accounting, Performance Management, Security Management, Change Management, Incident Management, Problem Management, Capacity Management, Asset Management, etc.
- Comprehensive experience in managing the overall network operations with key focus on streamlining the SLA's & SOP's
- Leading, mentoring, training & monitoring the performance of team members to ensure efficiency in process and operations
- Providing advanced level support for a large variety of networks, systems, and infrastructures
- Support for Implementations of Guidelines for Deployment, Fine Tuning & Optimization
- Oversee and support for security audits, Vulnerability and risk assessments, penetration testing.
- Manage and remediate security threats and other network related issues.
- Ensuring business continuity
- Managing Partner, Adhering Process & Maintaining Benchmarks
- ITIL- Foundation/Intermediate certificate will be an added advantage

D) Soft Skills:

- Excellent listening and presentation skills
- Strong Leadership and Managerial skills
- Analytical & Problem Solving skills
- Process and Result oriented

E) Age Limit: Not more than 50 Years

F) Remuneration: INR 1,45,000/- P.M. (Cost to Company basis) or for officers on deputation, pay protection benefits will be provided

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